

Docket No.: 20759/000G691-US0

(PATENT)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of: James D. Marks et al.

Application No.: 09/447,259

Confirmation No.: 3586

Filed: November 23, 1999

Art Unit: 3623

For: INTERACTIVE SYSTEM FOR MANAGING

QUESTIONS AND ANSWERS AMONG

USERS AND EXPERTS

Examiner: R. Jeanty

PRELIMINARY AMENDMENT

MS AF Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

INTRODUCTORY COMMENTS

Prior to substantive examination, please amend the above-identified U.S. patent application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 15 of this paper.